

A major Australian Health and Aged Care provider needed to more effectively meet their staffing needs across a wide range of staff types and profiles.

1. Award Adherence

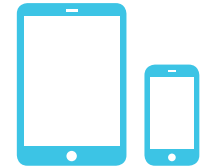
- Workforce consisting of a variety of full-time, part-time, flexible contract and agency workers was streamlined by Time2Work's comprehensive scheduling capacity ensuring the most suitably skilled, yet cost appropriate staff are scheduled.
- Reduction in internal overhead and risk as a result of replacing a series of custom built spreadsheets used for award interpretation.
- Tracked actual costs vs. budget costs to ensure internal KPI's and budgets were met.



Increased productivity, efficiency and accuracy.

2. Absenteeism

- Time & Attendance functionality was utilised to better track clock-in of staff at specific locations which has reduced absenteeism.
- Track employees who are late to ensure adequate coverage to ensure service levels were met / exceeded.
- Utilisation of push notifications to quickly allow vacancies and overtime to be pushed to relevant staff providing a much quicker and cheaper option than previous SMS and IVR based services.



The Employee App creates easy access to Time2Work from their iOS or Android device.

3. Training / Certifications

- Utilised skill reporting and alerts to ensure expiries are auto scheduled for renewal.
- Notifications sent to employees and managers of upcoming skill and visa expiries in ample time to ensure time to assemble the appropriate compliance information.
- Optimised reporting for head office to ensure tracking skills as well as training and certification requirements were updated in a more efficient and professional manner.
- Integrated with third party software to allow for multiple uses of data.



Utilised up-to-the-minute information.

4. Cost Centres

- Integration with accounting system to enable seamless financial reporting.
- Tracking of cost centres to ensure accurate cost recording, including the ability to split contracts and agency staff to ease financial and regulatory reporting.
- Identification of charges that are able to be reclaimed where necessary to ensure no revenue leakage.
- Payroll integration with award rule customisations to ensure a streamlined payroll process that adheres to regulatory requirements.



Financial reporting simplified