

An Australian National Integrated Services Group, providing security and cleaning services to large multi-site operated premises seeking to ensure they can maintain a competitive edge.

1. Award Adherence

- Tracked actual costs vs. budget costs to ensure internal KPI's and budgets were met.
- Utilised real time costing and “what if” scenarios to aid forecasting and bidding management.
- Immediately identified any instances of overspend to swiftly act in order to reduce costs.
- Time2Work’s award interpretation engine ensured optimum staff schedules having regard to award obligations.
- Minimised the risk of costly sanctions from non-compliance, including training program compliance, client induction expiries and VISA status and expiry.



Increased productivity, efficiency and accuracy.

2. Revenue Leakage

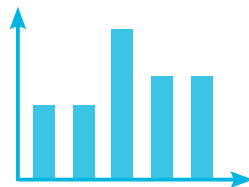
- Advanced activity and task tracking functionality enabled greater visibility of the delivery of ad-hoc services to ensure support office is able to track and appropriately raise invoices to clients for work undertaken outside of scope.
- Time & attendance rules were utilised to ensure better adherence to schedule resulting in less time leakage.
- Respond quickly to changes in conditions utilising real time operational and performance metrics to ensure responsive decision making.



Utilised up-to-the-minute information.

3. Dashboard & Reporting

- Utilised exception reporting to ensure timely action, specifically around staff absenteeism and late staff to ensure clients were appropriately informed.
- Utilised skill reporting and alerts to ensure expiries were dealt with or auto scheduled for renewal.
- Optimised reporting for support office to ensure clients were updated in a more efficient and more professional manner.
- Integrated with third party software to allow for multiple uses of data.



Keep up to date with important statistics and trends in real time.

4. Employee Empowerment

- Empowered employees via our native mobile applications allowing them to keep up-to-date and utilise self service functionality reducing support office tasks.
- Automatically scheduled required training to ensure employees are up-to date and skill levels across the organisation were improved.
- Time & Attendance functionality was utilised to better track clock-in of staff at specific locations which has led to improvements in incident reporting and safety.



The Employee App creates easy access to Time2Work from their iOS or Android device.